# Differential Analysis: The Key to Decision Making 

## Chapter 11 - Part II

## Learning Objective 4

## Prepare an analysis showing whether a "special order" should be accepted.

## Special Orders

- A special order is a one-time order that is not considered part of the company's normal ongoing business.
- When analyzing a special order, only the incremental costs and benefits are relevant.
- Since the existing fixed manufacturing overhead costs would not be affected by the order, they are not relevant.


## Special Orders - Example

- Jet Inc. makes a single product whose normal selling price is $\$ 20$ per unit.
- A foreign distributor offers to purchase 3,000 units for $\$ 10$ per unit.
- This is a one-time order that would not affect the company's regular business.
- Annual capacity is 10,000 units, but Jet Inc. is currently producing and selling only 5,000 units. Should Jet accept the offer?


## Special Orders - Part 1

Jet Inc.
Contribution Inc. Stmt, before considering special order Revenue $(5,000 \times \$ 20) \quad \$ 100,000$ Variable costs: Direct materials Direct labor Manufacturing overhead Marketing costs $\begin{array}{rr}\$ 20,000 \\ \mathbf{5 , 0 0 0} \\ \mathbf{1 0 , 0 0 0} \\ \mathbf{5 , 0 0 0} & \$ 8 \text { variable cost } \\ & \begin{array}{r}\mathbf{4 0 , 0 0 0} \\ \\ \end{array} \begin{array}{l}\mathbf{6 0 , 0 0 0} \\ \end{array}\end{array}$
Total variable costs Contribution margin
\$ 28,000
Marketing costs
20,000
Total fixed costs
Net operating income

| 48,000 |
| ---: |
| $\$ 12,000$ |

## Special Orders - Part 2

If Jet accepts the special order, the incremental revenue will exceed the incremental costs. In other words, net operating income will increase by $\$ 6,000$. This suggests that Jet should accept the order.

| Incremental revenue $(\mathbf{3 , 0 0 0} \times \mathbf{\$ 1 0})$ | $\mathbf{\$ 3 0 , 0 0 0}$ |
| :--- | ---: |
| Incremental cost $(\mathbf{3 , 0 0 0} \times \$ 8$ variable cost) | $\underline{\mathbf{2 4 , 0 0 0}}$ |
| Financial advantage of accepting the order | $\underline{\mathbf{6 0 , 0 0 0}}$ |

Note: This answer assumes that the fixed costs are unavoidable and that variable marketing costs must be incurred on the special order.

## Concept Check 1

- Northern Optical ordinarily sells the X-lens for $\$ 50$. The variable production cost is $\$ 10$, the fixed production cost is $\$ 18$ per unit, and the variable selling cost is $\$ 1$.
- A customer has requested a special order for 10,000 units of the X-lens to be imprinted with the customer's logo.
- This special order would not involve any selling costs, but Northern Optical would have to purchase an imprinting machine for $\$ 50,000$.


## Concept Check 1a

What is the rock bottom minimum price below which Northern Optical should not go in its negotiations with the customer? In other words, below what price would Northern Optical actually be losing money on the sale? There is ample idle capacity to fulfill the order and the imprinting machine has no further use after this order.
A. $\$ 50$
B. $\$ 10$
C. $\$ 15$
D. $\$ 29$

## Concept Check 1b

What is the rock bottom minimum price below which Northern Optical should not go in its negotiations with the customer? In other words, below what price would Northern Optical actually be losing money on the sale? There is ample idle capacity to fulfill the order and the imprinting machine has no further use after this order. A. $\$ 50$
B. $\$ 10$
C. $\$ 15$
D. $\$ 29$

Answer: C

| Variable production cost | $\$ 100,000$ |
| :--- | ---: |
| Additional fixed cost | $+50,000$ |
| Total relevant cost | $\$ 150,000$ |
| Number of units | 10,000 |
| Average cost per unit | $=\$ 15$ |

## Learning Objective 5

## Determine the most profitable use of a constrained resource.

## Volume Trade-Off Decisions

Companies are forced to make volume trade-off decisions when they do not have enough capacity to produce all of the products and sales volumes demanded by their customers.

- In these situations, companies must trade off, or sacrifice production of some products in favor of others in an effort to maximize profits.


## Key Terms and Concepts

- When a limited resource of some type restricts the company's ability to satisfy demand, the company is said to have a constraint.
- The machine or process that is limiting overall output is called the bottleneck-it is the constraint.


## Utilization of a Constrained Resource

- Fixed costs are usually unaffected in these situations, so the product mix that maximizes the company's total contribution margin should ordinarily be selected.
- A company should not necessarily promote those products that have the highest unit contribution margins.
- Rather, total contribution margin will be maximized by promoting those products or accepting those orders that provide the highest contribution margin in relation to the constraining resource.


## Utilization of a Constrained Resource - An Example - Part 1 <br> Ensign Company produces two products and selected data are shown below:

|  | Product 1 | Product 2 |
| :--- | ---: | ---: |
| Selling price per unit | $\$ 60$ | $\$ 50$ |
| Less variable expenses per unit | $\underline{36}$ | $\underline{35}$ |
| Contribution margin per unit | $\$ 24$ | $\underline{\$ 15}$ |
| Current demand per week (units) | 2,000 | 2,200 |
| Contribution margin ratio | $40 \%$ | $30 \%$ |
| Processing time required on machine A1 per unit | 1.00 min. | 0.50 min. |

## Utilization of a Constrained

Resource - An Example - Part 2

- Machine A1 is the constrained resource and is being used at $100 \%$ of its capacity.
- There is excess capacity on all other machines.
- Machine A1 has a capacity of 2,400 minutes per week.

Should Ensign focus its efforts on Product 1 or Product 2?

## Concept Check 2

How many units of each product can be processed through Machine A1 in one minute?
A. Product 1: 1 unit $=$ Product 2: 0.5 unit
B. Product 1: 1 unit $=$ Product 2: 2.0 units
C. Product 1: 2 units $=$ Product 2: 1.0 unit
D. Product 1: 2 units $=$ Product 2: 0.5 unit

## Concept Check 2a

How many units of each product can be processed through Machine A1 in one minute?
A. Product 1: 1 unit $=$ Product 2: 0.5 unit
B. Product 1: 1 unit $=$ Product 2: 2.0 units
C. Product 1: 2 units $=$ Product 2: 1.0 unit
D. Product 1: 2 units $=$ Product 2: 0.5 unit Answer: B

## Concept Check 2b

What generates more profit for the company, using one minute of machine A1 to process Product 1 or using one minute of machine A1 to process Product 2?
A. Product 1
B. Product 2
C. They both would generate the same profit.
D. Cannot be determined.

## Concept Check 2c

What generates more profit for the company, using one minute of machine A1 to process Product 1 or using one minute of machine A1 to process Product 2?
A. Product 1

## B. Product 2

C. They both would generate the same profit.
D. Cannot be determined.

Answer: B

- With one minute of machine A1, Ensign could make 1 unit of Product 1, with a contribution margin of $\$ 24$, or 2 units of Product 2, each with a contribution margin of $\$ 15$ per unit.
- $2 \times \$ 15=\$ 30>\$ 24$


## Utilization of a Constrained Resource -

 Part 1The key is the contribution margin per unit of the constrained resource.

|  | Product 1 | Product 2 |
| :--- | ---: | ---: |
| Contribution margin per unit | $\$ 24$ | $\$ 15$ |
| Time required to produce one unit | $\div \underline{1.00} \mathrm{~min}$. | $\div \underline{0.50} \mathrm{~min}$. |
| Contribution margin per minute | $\$ 24$ | $\$ 30$ |

Ensign should emphasize Product 2 because it generates a contribution margin of $\$ 30$ per minute of the constrained resource relative to $\$ 24$ per minute for Product 1.

## Utilization of a Constrained Resource - Part 2

- Ensign can maximize its contribution margin by first producing Product 2 to meet customer demand and then using any remaining capacity to produce Product 1.
- The calculations would be performed as follows.


## Utilization of a Constrained Resource - Part 3

- Let's see how this plan would work.
- Allotting Our Constrained Resource (Machine A1)

| Weekly demand for Product 2 | 2,200 units |
| :--- | ---: |
| Time required per unit | $\times \underline{0.50} \mathrm{~min}$. |
| Total time required to make Product 2 | $\underline{1,100} \mathrm{~min}$. |
|  |  |

## Utilization of a Constrained Resource - Part 4

- Let's see how this plan would work. - Allotting Our Constrained Resource (Machine A1)

| Weekly demand for Product 2 | $2,200 \mathrm{units}$ |
| :--- | ---: |
| Time required per unit | $\times \underline{0.50} \mathrm{~min}$. |
| Total time required to make Product 2 | $\underline{1,100} \mathrm{~min}$. |
| Total time available | $2,400 \mathrm{~min}$. |
| Time used to make Product 2 | $\underline{1,100} \mathrm{~min}$. |
| Time available for Product 1 | $\underline{1,300} \mathrm{~min}$. |
|  |  |

## Utilization of a Constrained Resource - Part 5

- Let's see how this plan would work.
- Allotting Our Constrained Resource (Machine A1)

| Weekly demand for Product 2 | $2,200 \mathrm{units}$ |
| :--- | ---: |
| Time required per unit | $\times \underline{0.50} \mathrm{~min}$. |
| Total time required to make Product 2 | $\underline{1,100} \mathrm{~min}$. |
| Total time available | $2,400 \mathrm{~min}$. |
| Time used to make Product 2 | $\underline{1,100} \mathrm{~min}$. |
| Time available for Product 1 | $1,300 \mathrm{~min}$. |
| Time required per unit | $\div \mathbf{1 . 0 0} \mathrm{min}$. |
| Production of Product 1 | $\underline{1,300}$ units | Part 6

According to the plan, we will produce 2,200 units of Product 2 and 1,300 of Product 1. Our contribution margin looks like this.

|  | Product 1 | Product 2 |
| :--- | ---: | ---: |
| Production and sales (units) | 1,300 | 2,200 |
| Contribution margin per unit | $\underline{\$ 24}$ | $\underline{\$ 15}$ |
| Total contribution margin | $\$ 31,200$ | $\$ 33,000$ |

## The total contribution margin for Ensign is \$64,200.

## Learning Objective 6

## Determine the value of obtaining more of the constrained resource.

## Value of a Constrained Resource -

 Example- Increasing the capacity of a constrained resource should lead to increased production and sales.
- How much should Ensign be willing to pay for an additional minute of Machine A1 time?


## Value of a Constrained Resource -

 Solution- The additional machine time would be used to make more units of Product 1, which had a contribution margin per minute of $\$ 24$.
- Ensign should be willing to pay up to $\$ 24$ per minute. This amount equals the contribution margin per minute of machine time that would be earned producing more units of Product 1.


## Concept Check 3

Colonial Heritage makes reproduction of colonial furniture from select hardwoods.

|  | Chairs |  |
| :--- | ---: | ---: |
| Tables |  |  |
| Selling price per unit | $\$ 80$ | $\$ 400$ |
| Variable cost per unit | $\$ 30$ | $\$ 200$ |
| Board feet per unit | 2 | 10 |
| Monthly demand | 600 | 100 |

The company's supplier of hardwood will only be able to supply 2,000 board feet this month. Is this enough hardwood to satisfy demand?
A. Yes
B. No

## Concept Check 3a

Colonial Heritage makes reproduction colonial furniture from select hardwoods.

|  | Chairs | Tables |  |
| :--- | ---: | ---: | :---: |
| Selling price per unit | $\$ 80$ | $\$ 400$ |  |
| Variable cost per unit | $\$ 30$ | $\$ 200$ |  |
| Board feet per unit | 2 | 10 |  |
| Monthly demand | 600 | 100 |  |

The company's supplier of hardwood will only be able to supply 2,000 board feet this month. Is this enough hardwood to satisfy demand?
A. Yes
B. No

Answer: B
$(2 \times 600)+(10 \times 100)=2,200>2,000$

## Concept Check 4

|  | Chairs | Tables |  |
| :--- | ---: | ---: | :---: |
| Selling price per unit | $\$ 80$ | $\$ 400$ |  |
| Variable cost per unit | $\$ 30$ | $\$ 200$ |  |
| Board feet per unit | 2 | 10 |  |
| Monthly demand | 600 | 100 |  |

The company's supplier of hardwood will only be able to supply 2,000 board feet this month. What plan would maximize profits?
A. 500 chairs and 100 tables
B. 600 chairs and 80 tables
C. 500 chairs and 80 tables
D. 600 chairs and 100 tables

## Concept Check 4a (1 of 2)

|  | Chairs | Tables |  |
| :--- | ---: | ---: | :---: |
| Selling price per unit | $\$ 80$ | $\$ 400$ |  |
| Variable cost per unit | $\$ 30$ | $\$ 200$ |  |
| Board feet per unit | 2 | 10 |  |
| Monthly demand | 600 | 100 |  |

The company's supplier of hardwood will only be able to supply 2,000 board feet this month. What plan would maximize profits?
A. 500 chairs and 100 tables
B. 600 chairs and 80 tables
C. 500 chairs and 80 tables
D. 600 chairs and 100 tables

Answer: B

## Concept Check 4a (2 of 2)

|  | Chairs |  |
| :--- | ---: | ---: |
| Tables |  |  |
| Selling price | $\$ 80$ | $\$ 400$ |
| Variable cost | $\underline{30}$ | $\underline{200}$ |
| Contribution margin | $\$ 50$ | $\$ 200$ |
| Board feet | 2 | 10 |
| CM per board foot | $\$ 25$ | $\$ 20$ |


| Production of chairs | 600 |
| :--- | ---: |
| Board feet required | 1,200 |
| Board feet remaining | 800 |
| Board feet per table | 10 |
| Production of tables | 80 |

## Concept Check 5

As before, Colonial Heritage's supplier of hardwood will only be able to supply 2,000 board feet this month. Assume the company follows the plan we have proposed. Up to how much should Colonial Heritage be willing to pay above the usual price to obtain more hardwood?
A. $\$ 40$ per board foot
B. $\$ 25$ per board foot
C. $\$ 20$ per board foot
D. Zero

## Concept Check 5a

As before, Colonial Heritage's supplier of hardwood will only be able to supply 2,000 board feet this month. Assume the company follows the plan we have proposed. Up to how much should Colonial Heritage be willing to pay above the usual price to obtain more hardwood?
A. $\$ 40$ per board foot
B. $\$ 25$ per board foot
C. $\$ 20$ per board foot
D. Zero

## Answer: C

The additional wood would be used to make tables. In this case, each board foot of additional wood will allow the company to earn an additional $\$ 20$ of contribution margin and profit.

## Managing Constraints

It is often possible for a manager to increase the capacity of a bottleneck, which is called relaxing (or elevating) the constraint, in numerous ways such as:

1. Working overtime on the bottleneck.
2. Subcontracting some of the processing that would be done at the bottleneck.
3. Investing in additional machines at the bottleneck.
4. Shifting workers from non-bottleneck processes to the bottleneck.
5. Focusing business process improvement efforts on the bottleneck.
6. Reducing defective units processed through the bottleneck.

## Learning Objective 7

## "Sell or process further": whether joint products should be sold at the split-off point or processed further.

## Joint Product Costs

- In some industries, two or more products, known as joint products are produced from a single raw material input.
- The point in the manufacturing process where joint products can be recognized as a separate product is called the split-off point.
- A decision as to whether a joint product should be sold at the split-off point or processed further is known as a sell or process further decision.


## Joint Product



Split-Off
Point

Separate Product Costs

## The Pitfalls of Allocation

- Joint costs are traditionally allocated among different products at the split-off point. A typical approach is to allocate joint costs according to the relative sales value of the end products.
- Although allocation is needed for some purposes such as balance sheet inventory valuation, allocations of this kind are very dangerous for decision making.


## Sell or Process Further

- Joint costs are irrelevant in decisions regarding what to do with a product from the split-off point forward. Therefore, these costs should not be allocated to end products for decision-making purposes.
- With respect to sell or process further decisions, it is profitable to continue processing a joint product after the split-off point so long as the incremental revenue from such processing exceeds the incremental processing costs incurred after the split-off point.


## Sell or Process Further - An Example

- Sawmill, Inc. cuts logs from which unfinished lumber and sawdust are the immediate joint products.
- Unfinished lumber is sold "as is" or processed further into finished lumber.
- Sawdust can also be sold "as is" to gardening wholesalers or processed further into "presto-logs."


## Sell or Process Further Additional Data

- Data about Sawmill's joint products includes:

|  | Per Log: Lumber | Per Log: Sawdust |
| :--- | ---: | ---: |
| Sales value at the split-off point | $\$$ | 140 |
| Sales value after further processing | 270 | 40 |
| Allocated joint product costs | 176 | 50 |
| Cost of further processing | 50 | 24 |

## Sell or Process Further - Part 1

## Analysis of Sell or Process Further

|  | Per Log: <br> Lumber |  | Per Log: Sawdust |  |
| :---: | :---: | :---: | :---: | :---: |
| Final sales value after further processing | \$ | 270 | \$ | 50 |
| Sales value at the split-off point |  | 140 |  | 40 |
| Incremental revenue from further processing |  | 130 |  | 10 |
| Cost of further processing |  |  |  |  |
| Financial advantage (disadvantage) of further processing |  |  |  |  |

## Sell or Process Further - Part 2

## Analysis of Sell or Process Further

|  | Per Log: <br> Lumber |  | Per Log: Sawdust |
| :--- | ---: | ---: | ---: |
| Final sales value after further processing | $\$$ | 270 | $\$$ |
| Sales value at the split-off point | 140 | 50 |  |
| Incremental revenue from further <br> processing | 130 | 40 |  |
| Cost of further processing | $\underline{50}$ | 10 |  |
| Financial advantage (disadvantage) of <br> further processing | $\boxed{80}$ | $\underline{\$}$ | $\underline{(10)}$ |

The lumber should be processed further and the sawdust should be sold at the split-off point.

## Activity-Based Costing and Relevant Costs

- ABC can be used to help identify potentially relevant costs for decision-making purposes. However, managers should exercise caution against reading more into this "traceability" than really exists.
- People have a tendency to assume that if a cost is traceable to a segment, then the cost is automatically avoidable, which is untrue. Before making a decision, managers must decide which of the potentially relevant costs are actually avoidable.


## Exercises

## "Make or buy"

Troy Engines, Ltd., manufactures a variety of engines for use in heavy equipment. The company has always produced all of the necessary parts for its engines, including all of the carburetors. An outside supplier has offered to sell one type of carburetor to Troy Engines, Ltd., for a cost of $35 \$$ per unit. To evaluate this offer, Troy Engines Ltd., has gathered the following information relating to its own cost of producing the carburetor internally

|  | Per Unit | 15,000 Units per Year |
| :---: | :---: | :---: |
| Direct materials | \$14 | \$210,000 |
| Direct labor. | 10 | 150,000 |
| Variable manufacturing overhead | 3 | 45,000 |
| Fixed manufacturing overhead, traceable | 6* | 90,000 |
| Fixed manufacturing overhead, allocated. | 9 | 135,000 |
| Total cost. | \$42 | \$630,000 |

## Required:

1. Assuming the company has no alternative use for the facilities that are now being used to produce the carburetors, what would be the financial advantage (disadvantage) of buying 15,000 carburetors from the outside supplier?
2. Should the company 'make or buy'?

|  | Per Unit Differential Costs |  | 15,000 units |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Make | Buy | Make | Buy |
| Cost of purchasing |  | \$35 |  | \$525,000 |
| Direct materials | \$14 |  | \$210,000 |  |
| Direct labor | 10 |  | 150,000 |  |
| Variable manufacturing overhead | 3 |  | 45,000 |  |
| Fixed manufacturing overhead, traceable ${ }^{1}$ | 2 |  | 30,000 |  |
| Fixed manufacturing overhead, common |  |  |  |  |
| Total costs | \$29 | \$35 | \$435,000 | \$525,000 |

Financial (disadvantage) of buying the carburetors

Only the supervisory salaries of $\$ 2$ per unit (= $\$ 6$ per unit $\times 1 / 3$ ) can be avoided if the carburetors are purchased. The remaining book value of the special equipment is a sunk cost; hence, the $\$ 4$ per unit depreciation expense $(=\$ 6 \times 2 / 3)$ per unit is not relevant to this decision.
2. Based on these data, the company should reject the offer and should continue to produce the carburetors internally.

## "Sell or process further"

ABC Products Company manufactures three products in a joint processing operation. Joint processing costs up to the split-off point total $\$ 40,000$ per year. The company allocates these costs to the joint products on the basis of their total sales value at the split-off point. Each product may be sold at the split-off point or processed further. Additional processing requires no special facilities. The additional processing costs and the sales value after further processing for each product (on an annual basis) are shown below:

| Product | Additional <br> Processing Costs | Sales Value after <br> Further Processing | Sales Value at Split- <br> off Point |
| :---: | :---: | :---: | :---: |
| A | $\$ 20,000$ | $\$ 44,000$ | $\$ 20,000$ |
| B | $\$ 30,000$ | $\$ 60,000$ | $\$ 35,000$ |
| C | $\$ 12,000$ | $\$ 50,000$ | $\$ 30,000$ |

## Required:

Which product or products should be sold at the split-off point, and which product or products
should be processed further?

Required: Which product or products should be sold at the splitoff point, and which product or products should be processed further?

|  | A | B | C |
| :--- | :---: | :---: | :---: |
| Sales value after further processing | $\$ 44,000$ | $\$ 60,000$ | $\$ 50,000$ |
| Sales value at split-off point | $\underline{20,000}$ | $\underline{35,000}$ | $\underline{30,000}$ |
| Incremental revenue | 24,000 | 25,000 | 20,000 |
| Cost of further processing | $\underline{20,000}$ | $\underline{30,000}$ | $\underline{12,000}$ |
| Financial advantage (disadvantage) of <br> further processing | $\$ 4,000$ | $\$(5,000)$ | $\$ 8,000$ |

