

# CURRICULUM VITAE

Stefano Za

*Associate Professor, Università degli Studi "G. d'Annunzio", Chieti – Pescara, Italy*

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Last update 11/09/2024

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## AFFILIATIONS

### Universities

Università degli Studi "G. d'Annunzio", Chieti – Pescara (IT)

LUISS University, Rome (IT)

### Research centers and Observatories

ESO – Emerging Technology and SME Observatory (University of Chieti-Pescara)

CLIO – Center for Research in Leadership, Innovation and Organization (LUISS University)

### Associations

Association for Information Systems (AIS)

European Research Center for Information Systems (ERCIS)

Italian Association for Information Systems (ItAIS)

Associazione Italiana di Organizzazione Aziendale (ASSIOA)

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## SHORT BIO

Stefano Za is Associate Professor of Organization Studies and Information Systems at University "G. d'Annunzio" of Chieti – Pescara, where he is a member of the board of advisors of the PhD program in "Accounting, Management and Business Economics", the head of the master's degree program in "Economics & Management" and the Scientific Coordinator of the Emerging Technologies and SME Observatory (ESO). Stefano holds a PhD degree in Business Information Systems from LUISS and a Master degree in Computer Science from "La Sapienza" University of Rome. He was an Assistant Professor of Organization Studies and Information Systems at E-Campus University until April 2017. Before joining E-Campus he was a post-doc fellow at LUISS. From 2006 to 2016 he was a member of the Research Center on Information Systems (IS) (CeRSI "A. D'Atri") at LUISS, where he carries out research activities in national and international projects. In 2008 he was visiting research fellow at the Faculty of "Business, Economics and IS" of Regensburg University (Germany), in 2013 he was visiting researcher at the Department of "Management" in the Faculty of "Business and Economics" of Monash University (Melbourne, Australia), and he has been visiting professor at the EM Strasbourg Business School (France) and visiting scholar at the University of Agder (NO) from 2016 to 2020. In 2024 he was visiting professor at St. Gallen University. From 2022 he is the president of the Italian chapter of AIS (<http://www.itaais.org>), and he was the Secretary from 2008 to 2021. He is member of program committees and reviewer for national and international conferences and journals in domains of Information Systems and Organization Studies. His main research interest is the analysis and design of digital artifacts and organizational systems. He is currently focus on the digital innovations and business transformation affecting people and organizations in the digital ecosystem. He has published papers on international conferences, book series, and journals such as: European Conference on IS (ECIS), International Conference on IS (ICIS), Lecture Notes in Business Information Processing (LNBIP), Lecture Notes in IS and Organization (LNISO), Journal of Information Technology (JIT), International Journal of Electronic Commerce (IJEC), Communications of the Association for Information Systems (CAIS), Government Information Quarterly (GIQ), Journal of Small Business and Enterprise Development (JSBED), Personnel Review (PR), Information & Management (I&M), British Journal of Educational Technology (BJET), Journal of Theoretical and Applied Electronic Commerce Research (JTAER), Information Systems and eBusiness Management (ISeBM), among others.

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## ACADEMIC QUALIFICATIONS

10/2018	<i>Italian National Scientific Habilitation as Full Professor on Organization Studies</i>
03/2017	<i>Italian National Scientific Habilitation as Associate Professor on Organization Studies</i>
2009	<i>PhD in Business Information Systems</i> at LUISS Guido Carli University, Roma, Italy Thesis: "Fiducia e tecnologia nelle relazioni inter-organizzative elettroniche" Supervisor: Prof. Alessandro D'Atri
2009	<i>Summer school on didactics and teaching methods</i> , Pinerolo, Torino (IT). Organized by the AIDEA (Accademia Italiana Di Economia Aziendale)
2004	<i>Master of Science Degree in Computer Science</i> , La Sapienza University, Roma (Italy) Dissertation: Integrazione di dispositivi di rete eterogenei - Integration of heterogeneous network devices Advisors: Prof. Luigi Mancini, Prof. Massimo Bernaschi

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## ACADEMIC POSITIONS

2024-present	<i>Scientific Coordinator</i> of the Emerging Technologies and SME Observatory (ESO), at the department of Management and Business Administration, "Gabriele d'Annunzio" University
2024-present	<i>Visiting Professor</i> , St. Gallen University (Switzerland)
2023-present	<i>Member of the Digital technologies Committee (Comitato Informatico di Ateneo)</i> , "Gabriele d'Annunzio" University
2022-present	<i>Head of the master's degree program in Economics and Management</i> , at the department of Management and Business Administration, "Gabriele d'Annunzio" University
2022-present	<i>Member of the Quality Committee (Commissione qualità - cds L18 e LM77)</i> , department of Management and Business Administration, "Gabriele d'Annunzio" University
2022-present	<i>Member of the Steering Committee (Comitato di indirizzo - cds L18 e LM77)</i> , department of Management and Business Administration, "Gabriele d'Annunzio" University
2021-present	<i>Associate Professor</i> of Organization Studies and Information Systems at "Gabriele d'Annunzio" University
2019-present	<i>Member of the Communication Committee (commissione comunicazione)</i> , department of Management and Business Administration, "Gabriele d'Annunzio" University
2019-present	<i>Member of the International Relations Committee (commissione rapporti internazionali)</i> , department of Management and Business Administration, "Gabriele d'Annunzio" University
2019-present	<i>Member of the board of advisors</i> of the PhD program in "Accounting, Management and Business Economics", at "Gabriele d'Annunzio" University
2019-2022	<i>Member of Teacher-student peer department Commission (commissione paritetica)</i> , department of Management and Business Administration, "Gabriele d'Annunzio" University
12/2018-12/2021	<i>Senior Assistant Professor</i> of Organization Studies and Information Systems at "Gabriele d'Annunzio" University
10/2018-12/2018	<i>Assistant Professor</i> of Organization Studies and Information Systems at "Gabriele d'Annunzio" University
07/2018-present	<i>Affiliate</i> , Centre for Research in Leadership, Innovation and Organization, LUISS University
09/2009-present	<i>Adjunct Professor and Research fellow</i> at LUISS university, Rome (IT).
2016-2020	<i>Associate Researcher</i> , Center for Digital Communication, Commerce and Culture, Univ. of Baltimore
02/2016-04/2020	<i>Visiting Professor</i> , EM Strasbourg Business School (France)
04/2014-04/2017	<i>Assistant Professor</i> of Organization Studies and Information Systems at eCampus University.
10/2012-04/2014	<i>Postdoctoral fellow</i> at Research Center on Information Systems (CeRSI), LUISS Guido Carli. The research aims to investigate the design of advanced e-Learning platforms and the behaviour of learning communities in order to draw new governance models for professional training and education processes. With a systemic view of socio-technical phenomena, the analysis of structural, causal and evolutionary aspects will provide the ground for the design and evaluation of innovative artefacts and process models.

10/2013-12/2013	<i>Visiting research scholar</i> , Faculty of Business and Economics, Department of Management, Monash University of Melbourne (Australia).
10/2010-09/2012	<i>Postdoctoral fellow</i> at Research Center on Information Systems (CeRSI), LUISS Guido Carli. Supervisors: Prof. Alessandro D'Atri and Livia De Giovanni. The research activities are mainly related to the LiVES (Learning in Virtual Extended Spaces) project for studying the potentials of the application of immersive 3D Virtual World technologies to the domain of continuous and distant professional training. My activities are mainly related to define, design, and test an innovative immersive 3D Virtual World platform applied to virtual classroom settings in which professionals and students can chat, discuss, share experiences, learn and receive training. As follow-up, I studied the organizational implications arisen by the use of this kind of platform for supporting managerial training.
07/2008-10/2008	<i>Visiting research fellow</i> , Faculty of Business, Economics and Information Systems, Regensburg University (Germany). Supervisor: Prof. Dieter Bartmann
01/2006-03/2009	<i>PhD student</i> at Research Center on Information Systems, Department of Business and Management, LUISS Guido Carli University. Supervisor: Prof. Alessandro D'Atri
01/2004-12/2005	<i>Junior researcher</i> at the CAMPUS BIO-MEDICO University, Rome (Italy), in the context of the FIRB project funded by MIUR "Wide-scale, Broadband, Middleware for Network Distributed Services (WEB-MINDS)".

## TEACHING

### LECTURER

The average evaluation (between 1 and 4, where a value greater than or equal to 3.5 is considered A level) received by the students for the main courses at University of Chieti-Pescara for each academic year is the following: 3.11 (2019/2020), 3.21 (2020/2021), 3.33(2021/2022), 3.31(2022/2023), 3.50(2023/2024).

For each of the following courses at bachelor or master level, he managed at least 5 exam sessions per academic year.

Spring 2024	Information Systems, 2 ECTS (20h), Master SIIS, Sapienza University of Rome, Rome (IT)
Spring 2024	Enterprise modeling, 3 ECTS (24h), St. Gallen University, St. Gallen (CH)
Spring 2024	Project management and project work (12h), Master in Healthcare, University "G. d'Annunzio", Chieti-Pescara (IT)
Winter 2024	Enterprise modeling, 9 ECTS (54h), University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2023	Digital Transformation, 6 ECTS (48h), University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2023	Digital Business Organization, 9 ECTS (54h), University "G. d'Annunzio", Chieti-Pescara (IT)
Winter 2023	Enterprise modeling, 9 ECTS (54h), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2023	Information Systems, 2 ECTS (20h), Master SIIS, Sapienza University of Rome, Rome (IT)
Spring 2023	Project management and project work (12h), Master in Healthcare, University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2022	Digital Business Organization, 9 ECTS (54h), University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2022	Digital Transformation, 6 ECTS (48h), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2022	PM and BPM for the digital transformation, 6 ECTS (48h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2022	Project management and project work (12h), Master in Healthcare, University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2022	Information Systems, 2 ECTS (20h), Master SIIS, Sapienza University of Rome, Rome (IT)
Winter 2022	Organization studies (Le organizzazioni aziendali in ambito sanitario), 4 ECTS (32h), Master program in Nursing (Scienze infermieristiche e ostetriche), University "G. d'Annunzio", Chieti-Pescara (IT)
Winter 2022	Digital Business Organization, 6 ECTS (36h), University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2021	Digital Transformation, 6 ECTS (48h), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2021	Information Systems, 2 ECTS (20h), Master SIIS, Sapienza University of Rome, Rome (IT)

Spring 2021	3 courses of Organization studies, 2 ECTS (15h), Bachelor program in Nursing (Infermieristica abilitante alla professione sanitaria di infermiere), University "G. d'Annunzio", Chieti-Pescara (IT)
Winter 2021	Project management and project work, Master in Healthcare, University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2020	Digital Business Organization, 9 ECTS (54h), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2020	4 courses of Organization studies, 2 ECTS (15h), Bachelor program in Nursing (Infermieristica abilitante alla professione sanitaria di infermiere), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2020	PM and BPM for the digital transformation, 6 ECTS (48h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2020	Introduction to network science (Introduzione allo studio delle reti), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2020	IT Project Management and Business Process Modeling (28h), EM Strasbourg Business School, Strasbourg (FR)
Winter 2020	Digital Business Organization, 9 ECTS (54h), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2019	Digital technology and organizational change (Tecnologie digitali e cambiamenti organizzativi e sociali), 6 ECTS (48h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2019	Introduction to network science (Introduzione allo studio delle reti), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2019	Business Process Modeling (20h), EM Strasbourg Business School, Strasbourg (FR)
Spring 2019	4 courses of Organization studies, 2 ECTS (15h), Bachelor program in Nursing (Infermieristica abilitante alla professione sanitaria di infermiere), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2019	Statistical Analysis for big data, 9 ECTS (54h), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2018	Digital technology and organizational change (Tecnologie digitali e cambiamenti organizzativi e sociali), 8 ECTS (64h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2018	Computer Skills (Abilità Informatiche), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2018	Informatics (Informatica), 6 ECTS (48h), LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Winter 2018	Business Process Modeling (20h), EM Strasbourg Business School, Strasbourg (FR)
Autumn 2017	Lab of Computer skills (Informatica), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Summer 2017	Data Analysis for Social Related Phenomena in IS: Methods and Practices, SNA module (8h), Information Systems PhD course, Faculty of Social Sciences, University of Agder, Kristiansand
Autumn 2014-Spring 2017	[ONLINE COURSE] Business Organization (Organizzazione Aziendale), 6 ECTS, University of eCampus, Faculty of Management, Novedrate – CO – (IT)
Autumn 2014- Spring 2017	[ONLINE COURSE] Human Resource Management (Selezione e gestione delle risorse umane), 9 ECTS, University of eCampus, Faculty of Management, Novedrate – CO – (IT)
Autumn 2014- Spring 2017	[ONLINE COURSE] Organization of Public Administration (Organizzazione e gestione delle amministrazioni pubbliche), 6 ECTS, University of eCampus, Faculty of Management, Novedrate – CO – (IT)
Spring 2017	Informatics (Informatica), 6 ECTS (48h), LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2017	Computer Skills (Abilità Informatiche), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Winter 2017	Business Process Modeling (20h), EM Strasbourg Business School, Strasbourg (FR)
Autumn 2016	Lab of Computer skills (Informatica), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Autumn summer 2016	[ONLINE COURSE] Human Resource Management in Public Administration (Organizzazione e gestione del personale nella Pubblica Amministrazione), 6 ECTS, University of eCampus, Faculty of Management, Novedrate – CO – (IT)
Spring 2016	Informatics (Informatica), 6 ECTS (48h), LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)

Spring 2016	Computer Skills (Abilità Informatiche), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Winter 2016	Business Process Modeling (20h), EM Strasbourg Business School, Strasbourg (FR)
Spring 2015	Informatics (Informatica), 6 ECTS (48h), LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2015	Computer Skills (Abilità Informatiche), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Autumn 2015	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 8 ECTS (72h), LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Autumn 2014	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 8 ECTS (72h), LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2013	Computer Skills (Abilità Informatiche), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2013	Informatics (Informatica), 6 ECTS (48h), LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2012	Computer Skills (Abilità Informatiche), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Autumn 2011	Business Organization (Organizzazione Aziendale), 5 ECTS (30h), University of L'Aquila, Faculty of Education, Roma (IT)
Autumn 2011	Informatics (Informatica), 6 ECTS (48h), LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2011	Computer Skills (Abilità Informatiche), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2011	Business Organization (Organizzazione Aziendale), 10 ECTS (60h), University of L'Aquila, Faculty of Education, L'Aquila (IT)
Autumn 2010	Informatics (Informatica), 6 ECTS (48h), LUISS Guido Carli University, Faculty of Economics, Bachelor in Economia e Management, Roma (IT)
Spring 2010	Computer Skills (Abilità Informatiche), 2 ECTS (24h), LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2010	Business Organization (Organizzazione Aziendale), 10 ECTS (60h), University of L'Aquila, Faculty of Education, L'Aquila (IT)
Spring 2009	Technologies for the Education and Learning (Tecnologie dell'istruzione e dell'apprendimento), 10 ECTS (60h), University of L'Aquila, Faculty of Education, L'Aquila (IT)
Autumn 2007 – Spring 2008	Technologies for the Education and Learning (Tecnologie dell'istruzione e dell'apprendimento), 10 ECTS (60h), University of L'Aquila, Faculty of Education, L'Aquila (IT)

#### **ASSISTANT LECTURER**

Spring 2013	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 20 hours, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Autumn 2011	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 20 hours, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2011	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 20 hours, LUISS Guido Carli University, Faculty of Economics, Bachelor in Economia e Management, Roma (IT)
Spring 2010	Information Systems, 10 hours, LUISS Guido Carli University, Faculty of Economics, Roma (IT)
Autumn 2009	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 20 hours, LUISS Guido Carli University, Faculty of Economics, Bachelor in Economia e Management, Roma (IT)
Spring 2009	Business Organization (Organizzazione Aziendale), 10 hours, LUISS Guido Carli University, Faculty of Economics, Roma (IT)

## OTHER TEACHING RELATED ACTIVITIES

Winter 2010	IS Development and Design (Pianificazione e realizzazione dei Sistemi Informativi), 80 hours, EUCIP Core course, PLAN and BUILD modules, Master IFTS, Consel Consorzio Elis, Rome (Italy).
Summer 2009	IS Development and Design (Pianificazione e realizzazione dei Sistemi Informativi), 16 hours, "corso EUCIP Core per gli Ufficiali del Comando Generale dei Carabinieri", LUISS Guido Carli University, Roma (IT)
Autumn 2008	Information System Management (Gestione dei sistemi informativi), 24 hours, "Supply Chain Experts" course, LUISS Guido Carli University, Rome (IT)
Autumn 2007	ICT in Educational context: managing courses on Moodle (For teachers of the Secondary schools), 60 hours, University of Tuscia, Viterbo, Italy

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## SUPERVISORSHIP

### PhD students

XXXV Cycle	Michele Cipriano, PhD Thesis: <i>"The digital transformation process of Non-profit organisation"</i> Kashif Nadeem (co-supervisor with Prof. Michelina Venditti), PhD Thesis: <i>"Digital Transformation and Sustainability: An Interdisciplinary perspective with literature review and empirical evidence"</i>
XXXVI Cycle	Johana Hajdini (co-supervisor with Prof. Lea Iaia), PhD Thesis: <i>"digital technologies in healthcare: online communities of support as a resource to the stigmatized patient"</i>
XXXVII Cycle	Marco Smacchia, research project focused on <i>AI biases and mitigation strategies</i> Rebecca Trivelli, research project focused on <i>digital leadership and emerging technology</i>
XXXVIII Cycle	Ahya Javidan, research project focused on <i>AI implication in decision making process</i>
XXXIX Cycle	Priya Upadhyay (co-supervisor with Prof. Armando Della Porta), research project focused on <i>performance of digital transformation initiatives in public administration</i>

### Number of Bachelor or Master students

2012 – 2023: LUISS: 13  
2007 – 2012: University of L'Aquila: 4  
2022 – 2024: University of Chieti-Pescara: 1(2021), 2(2022), 13(2023), 4(2024)

### Number of graduation sessions (Bachelor or Master level)

2012 – 2023: LUISS: 20  
2007 – 2012: University of L'Aquila: 4  
2020 – 2024: University of Chieti-Pescara: 22

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## PARTICIPATION IN COLLABORATIVE RESEARCH PROJECTS

01/2021-present	<b>TITLE:</b> The Digital Transformation Management for SMEs Competence Center - CCDT ( <a href="https://ccdt.ercis.org/">https://ccdt.ercis.org/</a> ) <b>ORGANIZATION:</b> ERCIS network <b>FUNDING:</b> It depends by the initiative developed by the CCDT. <b>MAIN ACTIVITIES:</b> team member
01/2019-present	<b>TITLE:</b> AB.SIDE <b>ORGANIZATION:</b> University "G. d'Annunzio" <b>FUNDING:</b> External. <b>MAIN ACTIVITIES:</b> member of the scientific committee
02/2014-2018	<b>TITLE:</b> Innovative Teaching <b>ORGANIZATION:</b> LUISS University <b>FUNDING:</b> Internal. <b>MAIN ACTIVITIES:</b> (i) requirement analysis and configuration of the digital learning platform for supporting teaching activities in the University, (ii) managing the support team in providing assistance to the faculties, (iii) interacting with the IT team in order to solve specific technical issues, (iv) coordinator of the Learning Lab.
10/2013-06/2016	<b>TITLE:</b> Business process redesign <b>ORGANIZATION:</b> LUISS University

	<p><b>FUNDING:</b> Internal.</p> <p><b>MAIN ACTIVITIES:</b> (i) analysis of specific business process (ii) requirements analysis and design of a digital platform for supporting the business process activities (iii) redesign the business process in order to be compliant with the digital platform constraints (iv) managing the testing and the adoption phases of the digital platform.</p>
03/2013-12/2014	<p><b>TITLE:</b> Cooperation 2.0</p> <p><b>ORGANIZATION:</b> Department of Political Science of LUISS University</p> <p><b>FUNDING:</b> Roma Province</p> <p><b>MAIN ACTIVITIES:</b> requirement analysis and design of a digital platform for supporting virtual cooperatives.</p>
02/2013-07/2013	<p><b>TITLE:</b> HOPES: "Help and social interaction for elderly On a multimedia Platform with E-Social best practices" (EU Ambient Assisted Living Programme)</p> <p><b>ORGANIZATION:</b> LUISS University, in partnership with RanD (coordinator), Microsoft UK, University of Stuttgart, CUP2000, Siel-Blue</p> <p><b>FUNDING:</b> European project</p> <p><b>MAIN ACTIVITIES:</b> Work Package 2: "Network platform"</p>
09/2010-12/2012	<p><b>TITLE:</b> MID-Blue (Multimedia Information Distribution using Bluetooth)</p> <p><b>ORGANIZATION:</b> LUISS University, in partnership with Tecno.Tib.E.R.I.S. and Ithum srl.</p> <p><b>FUNDING:</b> LAZIO Region</p> <p><b>MAIN ACTIVITIES:</b> <i>Project manager and Technical coordinator.</i> The activities were mainly related to the requirement analysis, design, testing and evaluation of the innovative digital platform (supporting social network interaction) built for providing multi-media informative contents to the users in limited geographic contexts (i.e. museum, archaeological area, trading fair, exhibition, etc.). As follow-up, I studied how innovative digital platform (like MIDBlue) can support organizational transformation, reshaping the roles of involved actors.</p>
01/2011-06/2011	<p><b>TITLE:</b> Business process reengineering of G2B services</p> <p><b>ORGANIZATION:</b> LUISS University, in cooperation with PAAAdvice.</p> <p><b>FUNDING:</b> Public administration</p> <p><b>MAIN ACTIVITIES:</b> <i>IS (information systems) consultant.</i> The activities were mainly related to process modeling, requirement analysis and design of a system supporting administrative processes in a municipality.</p>
06/2009-12/2010	<p><b>TITLE:</b> EagleVox "La voce dell'Aquila"</p> <p><b>ORGANIZATION:</b> LUISS University, in partnership with L'Aquila University (Italy) and the National Research Council (CNR – Italy).</p> <p><b>FUNDING:</b> Internal</p> <p><b>MAIN ACTIVITIES:</b> The activities were mainly related to the User Requirement analysis, supporting the system design phase. As follow-up, I studied how this kind of platform could support social sense-making in the aftermath of large-scale disasters.</p>
01/2007-09/2007	<p><b>TITLE:</b> LD-CAST (<a href="http://www.ldcastproject.com/">http://www.ldcastproject.com/</a>) "Local Development Cooperation Actions Enabled by Semantic Technology" (EU STREP 6FP).</p> <p><b>ORGANIZATION:</b> LUISS University, in partnership with ElsagDatamat (coordinator), BOC, Retecamere, other EU Chambers of Commerce</p> <p><b>FUNDING:</b> European project</p> <p><b>MAIN ACTIVITIES:</b> Requirement analysis, design, and testing of federated Authentication and Authorization Infrastructure (AAI) for managing the access and the personal information in the EU wide service oriented platform, for providing cross-border e-services to SMEs. As follow-up, I investigated on organizational requirements and architectural choices for designing digital platforms supporting cooperative environments (often referred as virtual enterprises), where multiple organizations interact for providing e-services to their customers.</p>
01/2007-04/2007	<p><b>TITLE:</b> INTEROP (EU NoE 6FP)</p> <p><b>ORGANIZATION:</b> LUISS University, in partnership with L'Aquila University (Italy) and the National Research Council (CNR – Italy).</p> <p><b>FUNDING:</b> European project</p> <p><b>MAIN ACTIVITIES:</b> Creation and publishing the content related to the e-learning course "Interoperability challenges of trust, Confidence/Security and Policies" on the INTEROP platform. <a href="http://www.interop-vlab.eu">http://www.interop-vlab.eu</a></p>
03/2006-07/2006	<p><b>TITLE:</b> ONTODEV (Ontology Development)</p> <p><b>ORGANIZATION:</b> LUISS University, in partnership the National Research Council – CNR – Italy (coordinator).</p> <p><b>FUNDING:</b> Ministry of Reserach</p> <p><b>MAIN ACTIVITIES:</b> Analysis, evaluation and taxonomy of information found in selected public administration web-site (10 regions and 22 provinces).</p>

01/2006-06/2006 **TITLE:** TACIT “Technologies Augmenting Clinical InsignT” (EU STREP 6FP).  
**ORGANIZATION:** Università Campus Biomedico di Roma (IT) in partnership with the Guy’s and St. Thomas’ NHS (Coordinator) Foursigh Ltd, Corpora Software PLC (UK), Metaware SPA (IT), Expert System S.P.A (IT), Aerial Conseil (FR), Cure (AT).  
**FUNDING:** European project  
**MAIN ACTIVITIES:** The project aim was to develop a complex IT system for unlocking the tacit knowledge of Europe’s senior clinicians both by linguistically analysed multimedia recording and by expert location and communications. My activities were mainly related to support the evaluation process of the TACIT system.

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## ADDITIONAL EDUCATION

08/10/2010 *ItAIS2010 Doctoral Symposium*, Parthenope University, Naples (IT)  
02/10/2009 *ItAIS2009 Doctoral Symposium*, Olbia (IT)  
04/10/2007 *ItAIS2007 PhD student session joint with MCIS2007*, Venice (IT)

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## PRESENTATIONS

03/07/2024 *Conference:* WOA2024 – XXV Workshop Organizzazione Aziendale, Milan (IT)  
14/06/2022 *Seminar:* Computational social sciences, PhD program at IE Business School (ES)  
13/05/2022 *Seminar:* Seminar on bibliometric studies using SNA, PhD program at University of Tuscia (IT)  
30/10/2020 *Seminar:* Seminar on bibliometric studies using SNA, PhD program at University of Tuscia (IT)  
08/07/2020 *Seminar:* Seminar on bibliometric studies using SNA, PhD program at University of Naples Parthenope (IT)  
06-07/02/2020 *Conference:* WOA2020 – XXI Workshop Organizzazione Aziendale, Milan (IT)  
26/11/2019 *Seminar:* Seminar on bibliometric studies using SNA, PhD program at University of Pisa (IT)  
22/05/2019 *Seminar:* Seminar on bibliometric studies using SNA, PhD program at University of Naples Parthenope (IT)  
11-13/06/2019 *Conference:* ACIEK2019 – Academy of Innovation, Entrepreneurship, and Knowledge, Verona (IT)  
07-08/02/2019 *Conference:* WOA2019 – XX Workshop Organizzazione Aziendale, Palermo (IT)  
12-13/10/2018 *Conference:* 15<sup>th</sup> Conference of the Italian Chapter of AIS, Pavia (IT)  
15-16/02/2018 *Conference:* WOA2018 – XIX Workshop Organizzazione Aziendale, Rome (IT)  
8-10/06/2017 *Conference:* ECIS 2017 – 25th European Conference on Information Systems, Guimarães, Portugal  
24-26/05/2017 *Conference:* IESS 1.7 – 8th International Conference on Exploring Service Science, Rome, Italy  
7-8/10/2016 *Conference:* 13<sup>th</sup> Conference of the Italian Chapter of AIS, Verona (IT)  
7-9/7/2016 *Conference:* 32nd EGOS Colloquium, Naples (IT)  
25-27/5/2016 *Conference:* IESS 1.6 – 7th International Conference on Exploring Service Science, Bucharest, Romania  
9-10/10/2015 *Conference:* 12<sup>th</sup> Conference of the Italian Chapter of AIS, Rome (IT)  
21-22/05/2015 *Workshop:* WOA2015 – XVI Workshop Organizzazione Aziendale, Padova (IT)  
26-27/06/2014 *Workshop:* OAP2014 – Fourth Organizations, Artifacts and Practices (OAP) workshop, Rome (IT)  
27-28/03/2014 *Workshop:* WOA2014 – XV Workshop Organizzazione Aziendale, Udine (IT)  
04/12/2013 *Conference:* ACIS2013, 24th Australasian Conference on Information Systems, Melbourne (Australia)  
08/10/2013 *Workshop:* “Giornata di Studi su tecnologia e organizzazione” – Dalla produzione automatizzata agli ambienti tecnologicamente densi, Milan (IT)  
22-24/05/2013 *Conference:* PAAMS2013, 11th International Conference on Practical Applications of Agents and Multi-Agent Systems, Salamanca (ES)  
14-16/02/2013 *Seminar:* ALPIS 2013, Alpine Ski Seminar on Information Systems, Carisolo (TN)  
28-29/09/2012 *Conference:* 9<sup>th</sup> Conference of the Italian Chapter of AIS, Rome (IT)



28-29/05/2012	<i>Workshop:</i> WOA2012 – XIII Workshop Organizzazione Aziendale, Verona (IT)
10-12/03/2012	<i>Conference:</i> IADIS International Conference Information Systems 2012, Berlin (DE)
15-17/02/2012	<i>Conference:</i> IESS 1.2 - Third International Conference on Exploring Service Science, Geneva, (CH)
07-08/10/2011	<i>Conference:</i> 8 <sup>th</sup> Conference of the Italian Chapter of AIS, LUISS Guido Carli University (IT)
06/10/2011	<i>Workshop:</i> Fourth Interop-Vlab.It Workshop on Enterprise Interoperability, Rome (IT)
11-14/02/2011	<i>Seminar:</i> ALPIS 2011, Alpine Ski Seminar on Information Systems, Carisolo (TN)
08-09/10/2010	<i>Conference:</i> 7 <sup>th</sup> Conference of the Italian Chapter of AIS, Naples (IT)
15-17/03/2010	<i>Conference:</i> 9th IASTED International Conference Web-Based Education (WBE 2010), Sharm El Sheikh, Egypt
11-14/02/2010	<i>Seminar:</i> ALPIS 2010, Alpine Ski Seminar on Information Systems, Carisolo, Trento (IT)
09/11/2009	<i>Workshop:</i> Second Interop-Vlab.It Workshop on Enterprise Interoperability, Rome (IT)
02-03/10/2009	<i>Conference:</i> 6 <sup>th</sup> Conference of the Italian Chapter of AIS, Olbia (IT)
07/06/2009	<i>Workshop:</i> European Students Workshop on Information Systems, Verona (IT)
13-14/12/2008	<i>Conference:</i> 5 <sup>th</sup> Conference of the Italian Chapter of AIS, Paris (FR)
08/08/2008	<i>Workshop:</i> Irish – Italian Workshop On Information Systems, Galway (IE)
03-04/10/2007	<i>Conference:</i> 4 <sup>th</sup> Conference of the Italian Chapter of AIS, Venice (IT)
06/06/2007	<i>Workshop:</i> Swiss – Italian Workshop On Information Systems, St. Gallen (CH)
08-09/02/2007	<i>Workshop:</i> VIII Workshop dei Docenti e Ricercatori di Organizzazione Aziendale, Reggio Emilia (IT)
26-27/10/2006	<i>Conference:</i> 3 <sup>rd</sup> Conference of the Italian Chapter of AIS, Milan (IT)
11/06/2006	<i>Workshop:</i> Scandinavian – Italian Workshop On Information Systems, Göteborg (SE)
23-25/02/2005	<i>Conference:</i> 1 <sup>st</sup> International Conference on Testbeds and Research Infrastructures for the Development of Networks and Communities, Trento (IT)

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## OTHER ACTIVITIES

2024- <b>present</b>	<i>Member of the Editorial board</i> - STUDI ORGANIZZATIVI, International Journal of Organizational Action Research
2024-2025	<i>Track co-chair</i> of ECIS2025: the 33 <sup>rd</sup> European conference on Information Systems (General track), Amman, Jordan
2024	<i>Associate Editor</i> for ICIS2024: 45 <sup>th</sup> International Conference on Information Systems (Track “Enterprise Systems”), Bangkok, Thailand
2024	<i>Programme co-chair</i> of ItAIS2024: the 21 <sup>st</sup> conference of the Italian Chapter of AIS, Piacenza, (IT)
2023- <b>present</b>	<i>Associate Editor</i> - Prospettive in Organizzazione ( <a href="https://prospettiveinorganizzazione.assioa.it/">https://prospettiveinorganizzazione.assioa.it/</a> ), Section: Digital Organization
2023-2024	<i>Associate Editor</i> for ECIS2024: 32 <sup>nd</sup> European Conference on Information Systems (Track “Artificial Intelligence in IS Research and Practice”), Paphos, Cyprus
2023-2024	<i>Environment co-chair</i> of ECIS2024: the 32 <sup>nd</sup> European conference on Information Systems, Paphos, Cyprus
2023	<i>Conference co-chair</i> of ItAIS2023: the 20 <sup>th</sup> conference of the Italian Chapter of AIS, Torino, (IT)
2022- <b>present</b>	<i>President</i> of the Italian chapter of the Association for Information Systems (ITAIS)
2022-2023	<i>Associate Editor</i> for ECIS2023: 31 <sup>st</sup> European conference on Information Systems (Track “Artificial Intelligence in IS Research and Practice”), Kristiansand, Norway
2022	<i>Programme co-chair</i> of ItAIS&MCIS2022: the 19 <sup>th</sup> conference of the Italian Chapter of AIS and the 14 <sup>th</sup> Mediterranean Conference on IS, Catanzaro, (IT)
2021	<i>Programme co-chair</i> of ItAIS2021: the 18 <sup>th</sup> conference of the Italian Chapter of AIS, Trento, (IT)
2020- <b>present</b>	<i>Section Editor-in-Chief</i> of the Journal of Theoretical and Applied Electronic Commerce Research (JTAER) Section: Digital Business Organization
2020- <b>present</b>	<i>Member of the Editorial Board</i> of the Journal “Springer Nature - Business & Economics” (SN-BE)

2014-2020	<i>Member of the Editorial Review Board</i> of the International Journal of E-Services and Mobile Applications (IJESMA)
2020	<i>Programme co-chair</i> of ItAIS2020: the 17th conference of the Italian Chapter of AIS, Pescara, (IT)
2019-2020	<i>Track chair</i> of ECIS2020: 28th European Conference on Information systems (Track 26 “Track n°26: Digital Ecosystems: The Economic, Social, and Environmental Impact of Pervasive Connectivity”), Marrakech (Morocco)
2019	<i>Programme chairs coordinator</i> of ItAIS&MCIS019: the 13th Mediterranean Conference on Information Systems and the 16th conference of the Italian Chapter of AIS, Naples, (IT)
2018-2019	<i>Track chair</i> of ECIS2019: 27th European Conference on Information systems (Track 08 “Digital Ecosystems: The Economic, Social, and Environmental Impact of Pervasive Connectivity”), Stockholm (Sweden)
2018	<i>Associate Editor</i> for ICIS2018: 38th International Conference on Information systems (Track “Conference Track: Bridging the Internet of People, Data and Things”), San Francisco, CA (US)
2018	<i>Doctoral consortium co-chair</i> of ItAIS2018: XV annual conference of the Italian chapter of AIS, University of Pavia (IT)
2017-2018	<i>Track chair</i> of ECIS2018: 26th European Conference on Information systems (Track 09 “Digital Ecosystems: Challenges and Opportunities”), Portsmouth (UK)
2017	<i>Programme co-chair</i> of ItAIS2017: XIV annual conference of the Italian chapter of AIS, University of Milan Bicocca (IT)
2017	<i>Doctoral and Junior Faculty Consortium co-chair</i> at MCIS2017: 11th Mediterranean Conference on Information systems, Genova, Italy
2017	<i>Associate Editor</i> for ICIS2017: 38th International Conference on Information systems (Track “Service Science and IS”), Seoul, (Korea)
2016-2017	<i>Track chair</i> of ECIS2017: 25th European Conference on Information systems (Track 07 “Digital Ecosystems: Challenges and Opportunities”), Guimaraes (Portugal)
2015-2016	<i>Guest editor</i> for the Journal of Theoretical and Applied Electronic Commerce Research Vol 11(3), Special Issue on “Ubiquitous Media Systems” - <a href="http://www.jtaer.com/portada.php?agno=2016&amp;numero=3">http://www.jtaer.com/portada.php?agno=2016&amp;numero=3</a>
2017	<i>Programme co-chair</i> of IESS 1.7 – 8th International Conference on Exploring Service Science, Rome, Italy
2016	<i>Programme co-chair</i> of ItAIS2016: XIII annual conference of the Italian chapter of AIS, University of Verona (IT)
2016	<i>Track chair</i> of EURAM2016: 16th European Academy of Management Conference, Paris (FR)
2015	<i>Associate Editor</i> for ECIS2016: 24th European Conference on Information systems (Tracks “Cloud Computing Services” and “Digital Media at the Intersection between Information Technology and Media Management”), Istanbul, (Turkey)
2015	<i>Local Chair</i> of e-LEOT2015: 2nd EAI International Conference on e-Learning e-Education and Online Training, Novedrate – CO – (IT)
2015	<i>Programme co-chair</i> of ItAIS2015: XII annual conference of the Italian chapter of AIS, Sapienza University of Rome (IT)
2015	<i>Associate Editor</i> for ECIS2015: 23rd European Conference on Information systems (Track “Cloud Computing Services”), Muster, (Germany)
2015	<i>Reviewer</i> for ICTO2015: ICT in Organization and Society Conference, Paris (FR)
2015	<i>Reviewer</i> for AMCIS2015: 21st Americas Conference on Information Systems, Puerto Rico (US)
2014	<i>Reviewer</i> for IESS2015: 6th International Conference, Porto (Portugal)
2014	<i>Member of Organizing Committee</i> of ItAIS 2014: XI annual conference of the Italian chapter of AIS, Università degli Studi di Genova, Genova (IT)
2014	<i>Reviewer</i> for ICIS2014: 35 <sup>th</sup> International Conference on Information systems, Auckland (NZ)
2014	<i>Reviewer</i> for MCIS2014: Mediterranean Conference on Information Systems, Verona (IT)
2014	<i>Reviewer</i> for OAP2014: 4th Organizations, Artifacts and Practices (OAP) Workshop, Rome (Italy)
2014	<i>Reviewer</i> for Conf-IRM2014: International Conference on Information Resources Management, Ho Chi Minh City, (Vietnam)

2012-2017	<i>Member of the Editorial Review Board</i> of the Journal of Information Privacy and Security (JIPS)
2013	<i>Programme co-chair</i> of the 2 <sup>nd</sup> Workshop on Information Privacy and Security, Milan (Italy)
2013	<i>Member of the Organizing Committee</i> of the X annual conference of the Italian chapter of AIS (ITAIS2013), Milan (Italy)
2013	<i>Reviewer</i> for ITAIS2013: X annual conference of the Italian chapter of AIS, Milan (Italy)
2013	<i>Reviewer</i> for ICIS2013: 34 <sup>th</sup> International Conference on Information systems, Milan (Italy)
2013	<i>Reviewer</i> for WOA2013: XIV Workshop dei Docenti e dei Ricercatori di Organizzazione Aziendale, Roma (Italy)
2012-2020	<i>Reviewer</i> for the Journal of Theoretical and Applied Electronic Commerce Research
2012	<i>Member of the Program Committee</i> , Track on “e-Services and service science” at ITAIS 2012, Roma (Italy)
2012	<i>Reviewer</i> for ECIS2012: 20 <sup>th</sup> European Conference on Information systems, Barcellona (Spain)
2012	<i>Member of the Organizing Committee</i> of the IX annual conference of the Italian chapter of AIS (ITAIS2012), Roma (Italy)
2011	<i>Member of the Organizing Committee</i> of the VIII annual conference of the Italian chapter of AIS (ITAIS2011), Roma (Italy)
2011	<i>Member of the Program Committee</i> , Track on “Organizational, Technological and Social aspects of IS Compliance and Business Resiliency” at ITAIS2011, Roma (Italy)
2011	<i>Member of the Organizing Committee</i> of the VLab.it workshop, Roma (Italy)
2011	<i>Reviewer</i> for ECIS2011: 19 <sup>th</sup> European Conference on Information systems, Helsinki (Finland)
2010	<i>Member of the Program Committee</i> of MCIS 2010: 5th Mediterranean Conference on Information Systems, Tel Aviv (Israel)
2010	<i>Member of the Program Committee</i> of the VII annual conference of the Italian chapter of AIS (ITAIS2010), Napoli (Italy)
2010	<i>Reviewer</i> for CATE2010: IASTED Conference on Computers and Advanced Technology in Education, Maui, Hawaii (USA).
2010	<i>Reviewer</i> for WBE2010: IASTED Conference on Web Based Education, Sharm El Sheikh (Egypt).
2009	<i>Reviewer</i> for ECIS2010: 18 <sup>th</sup> European Conference on Information systems, Pretoria (South Africa)
2009	<i>Member of the Organizing Committee</i> of the VI annual conference of the Italian chapter of AIS (ItAIS2009), Olbia (Italy)
2009	<i>Reviewer</i> for WBE2009: IASTED Conference on Web Based Education, Phuket (Thailand)
2008-2021	<i>Secretary-Treasurer</i> for the Italian chapter of the Association for Information Systems (ITAIS)
2008	<i>Member of the Organizing Committee</i> of the V annual conference of the Italian chapter of AIS (ITAIS2008), Paris (France)
2007	<i>Member of the Organizing Committee</i> of the IV annual conference of the Italian chapter of AIS (ITAIS2007), Venice (Italy)

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## GRANTS AND AWARDS

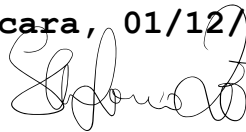
2024	AIS Distinguished Member, Association for Information Systems (AIS)
2021	Sandra Slaughter Service Award, Association for Information Systems (AIS)
2019	Best conference Paper – quantitative methods - for the ITAIS2019, Naples, IT
2015	Best Paper for the ICTO2015 – ICT in Organization and Society, Paris, FR
2010	Best Track paper for the ItAIS2010 track on “E-Services in Public and Private Sectors”
2006-2009	Three years full time scholarship for the PhD course in Business Information Systems at LUISS Guido Carli University, Roma (IT)

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## GENERAL SKILLS

Languages	Italian: mother tongue English: good French: beginner
Digital skills	Operating systems: Windows, Linux, OSX Applications: MS Office, SmartPLS (basic), UCINET, Cytoscape, Sci2tool, Gephi, TIBCO, Intallio, Bizagi Modeler, RStudio Languages: UML, BPMN, R, E/R, HTML, C, Java, javascript, SQL, Python, Perl, ML, Prolog, Smalltalk, Pascal, Assembly.
Professional certifications	EUCIP Core exam passed on April 2009

**Pescara, 01/12/2024**

A handwritten signature in black ink, appearing to be 'Silvia', written below the date.

# LIST OF PUBLICATIONS

## Main papers under review (after the first round)

1. Hajdini J., Za S., Iaia L. (**Under review – third round**), State of art and future research directions for marketing technologies in healthcare (**AJG rating: 3 – ANVUR rating: A**)
2. Lazazzara A., Za S., Georgiadou A. (**Under review – second round**), A Taxonomy Framework and Process Model to Explore the Impact of Artificial Intelligence on Workplace Inclusion (**AJG rating: 3 – ANVUR rating: A**)
3. Nadeem K., Smacchia M., Za S. (**Under review – second round**). Exploring the Relationship of Sustainability and Digital Transformation (**AJG rating: 2 – ANVUR rating: A**)
4. Trivelli R., Smacchia M., Cipriano M., and Za S. (**Under review – second round**) Exploring innovative and flexible work arrangements in a digitalized society (**AJG rating: 2 – ANVUR rating: A**)
5. Cipriano M., Za S. (**Under review – third round**). Exploring the discourse on digital transformation in non-profit organisations (**AJG rating: 3 – ANVUR rating: A**)
6. Cipriano M., Za S. (**Under review – second round**). Digital Transformation of Non-profit Organisations: A Research Agenda. (**AJG rating: 2 – ANVUR rating: A**)

## Journal papers

1. Za, S., Ceci, F., Masciarelli, F., Iaia, L., & Scornavacca, E. (2024). Exploring the Effects of Societal Cynicism on Social Media Dependency. Communications of the Association for Information Systems. <https://aisel.aisnet.org/cais/vol55/iss1/2/> (**AJG rating: 2 – ANVUR rating: A**)
2. Za, S., Lazazzara, A., & Pallud, J. (2024). “Too Much Is Never Enough: An Analysis of Smart Device Purchase Intention”, International Journal of Electronic Commerce, 1–22. <https://doi.org/10.1080/10864415.2024.2332050> (**AJG rating: 3 – ANVUR rating: A**)
3. Cipriano, M., & Za, S. (2023). “Non-profit organisations in the digital age: A research agenda for supporting the development of a digital transformation strategy”, Journal of Information Technology. <https://doi.org/10.1177/02683962231219515> (**AJG rating: 4 – ANVUR rating: A**)
4. Nadeem, K., Wong, S. I., Za, S., & Venditti, M. (2023). “Digital transformation and industry 4.0 employees: Empirical evidence from top digital nations”, Technology in Society. <https://doi.org/10.1016/j.techsoc.2023.102434> (**ANVUR rating: A**)
5. Za S., Scornavacca E., Pallud J. (2022). “Enhancing workplace competence acquisition through a persuasive system”, Information Systems and eBusiness Management journal, Vol. 20, pp. 819–846, ISSN: 1617-9846, <https://doi.org/10.1007/s10257-022-00571-6> (**AJG rating: 2**)
6. Rocchi, P., & Za, S. (2021). “Troubled IS/IT projects: searching for the root causes”, Kybernetes, ISSN 0368-492X, <https://doi.org/10.1108/K-04-2020-0194> (**AJG rating: 1**)
7. Lamboglia R., Lavorato D., Scornavacca E., Za S., (2021), “Exploring the relationship between audit and technology. A bibliometric analysis”, Meditari Accountancy Research, ISSN 2049-372X, <http://dx.doi.org/10.1108/MEDAR-03-2020-0836> (**AJG rating: 1 – ANVUR rating: A**)
8. Depaoli P., Za S., Scornavacca E., (2020), “A model for digital development of SMEs: an interaction-based approach”, Journal of Small Business and Enterprise Development, Vol. 27 No.

- 7, pp. 1049-1068. ISSN: 1462-6004, <https://doi.org/10.1108/JSBED-06-2020-0219> (**AJG rating: 2 – ANVUR rating: A**)
9. Prezioso, G., Ceci, F. and Za, S. (2020), "Employee skills and digital transformation: preliminary insights from a case study", *ImpresaProgetto – Electronic Journal of Management*, Vol 2020 No. 2, pp. 1-23, ISSN 1824-3576, <https://doi.org/10.15167/1824-3576/IPEJM2020.2.1274>
  10. Scornavacca E., Paolone F., Za S., Martiniello L., (2020), "Investigating the entrepreneurial perspective in smart city studies", *International Entrepreneurship and Management Journal*, Vol.16 No. 4, pp. 1197-1223, ISSN 1554-7191, <http://doi.org/10.1007/s11365-019-00630-4> (**AJG rating: 1 – ANVUR rating: A**)
  11. Lazazzara A. and Za S., (2019), The effect of subjective age on knowledge sharing in the public sector, *Personnel Review*, Vol. 49 No. 1, pp. 303-323, ISSN 0048-3486, <https://doi.org/10.1108/PR-07-2018-0248> (**AJG rating: 2 – ANVUR rating: A**)
  12. Hofmann S., Sæbø Ø., Braccini A.M., Za S., (2019), The public sector's roles in the sharing economy and the implications for public values, *Government Information Quarterly*, Vol. 36 No. 4, ISSN: 0740-624X, <https://doi.org/10.1016/j.giq.2019.101399> (**AJG rating: 3 – ANVUR rating: A**)
  13. Za S., Spagnoletti P., Winter R., Mettler T., (2018) Exploring foundations for using simulations in IS research, *Communications of the Association for Information Systems*, Vol. 42, Article 10 pp. 268-300, ISSN: 1529-3181 (**AJG rating: 2**)
  14. Carillo K., Scornavacca E., Za S. (2017), The role of media dependency in predicting continuance intention to use ubiquitous media systems, *Information & Management*, Vol 54(3) pp. 317-335, <http://dx.doi.org/10.1016/j.im.2016.09.002> (**AJG rating: 3 – ANVUR rating: A**)
  15. Brumana M., Decastri M., Scarozza D., and Za, S. (2014), Innovazione tecnologica e organizzazione: trend, aree di ricerca e prospettive. *Studi Organizzativi (SO)*, vol. 2014 (2), pp. 42-75 ISSN: 0391-8769
  16. Za, S., Spagnoletti, P. and North-Samardzic, A. (2014), Organisational learning as an emerging process: The generative role of digital tools in informal learning practices. *British Journal of Educational Technology (BJET)*, vol 45(6), pp. 1023–1035 ISSN: 1467-8535 (**AJG rating: 2**)
  17. Braccini A.M., North-Samardzic A., Spagnoletti P., Za S. (2014), Applying Media Synchronicity Theory to Distance Learning in Virtual Worlds: a Design Science Approach. *International Journal of Innovation and Learning (IJIL)*, vol. 15(3), pp. 328-346 ISSN: 1471-8197
  18. Resca A., Za S., Spagnoletti P., (2013) Digital Platforms as Sources for Organizational and Strategic Transformation: A Case Study of the Midblue Project, *Journal of Theoretical and Applied Electronic Commerce Research (JTAER)*, vol. 8 (2), pp. 71-84, ISSN 0718-1876 (**AJG rating: 1**)
  19. Spagnoletti P., Za S. (2013) Securing virtual enterprises: organizational requirements and architectural choices, *International Journal of Electronic Commerce Studies (IJECS)*, Vol.4 (2), pp. 327-336, ISSN 2073-9729
  20. Braccini A. M., D'Atri A., Za S. (2010) Investigating End Users' Satisfaction of the Usage of an E-Learning Platform: a Statistical Analysis, *International Journal of Global Management Studies Professional (IJGMSP)*, vol. 2(1); p. 21-34, ISSN: 1945-385X

21. Bernaschi M., Cacace F., Iannello G., Pescapé A., Za S. (2005) Seamless Internetworking of WLANs and Cellular Networks: architecture and performance issues in a Mobile IPv6 scenario, IEEE WIRELESS COMMUNICATIONS, vol. 12(3); pp. 73-80, ISSN: 1536-1284

## Books

1. Za S. (2021). Internet of Things 2ed: Gli ecosistemi digitali nell'era degli oggetti interconnessi. Luiss University Press, Roma, IT, ISBN: 9788861057265
2. Za S. (2018). Internet of Things: Persone, Organizzazioni e Società 4.0. Luiss University Press, Roma, IT, ISBN: 9788861053106

## Book chapters

1. Smacchia, M., & Za, S. (2024). Artificial intelligence in service: a bibliometric literature review. In Handbook of Services and Artificial Intelligence, pp. 14-29. Edward Elgar Publishing
2. Za, S., Lazazzara, A., Shaba, E., & Scornavacca, E. (2024). Is artificial intelligence disrupting human resource management? A bibliometric analysis. In Research Handbook on Human Resource Management and Disruptive Technologies, pp. 135-151. Edward Elgar Publishing.
3. Pizzolitto, E., Za, S., & Antonucci, G. (2023). Higher Education and Sustainable Development: A Literature Analysis and Conceptual Overview. Higher Education for the Sustainable Development Goals: Bridging the Global North and South, 39-55.
4. Cipriano, M., Za, S. (2023). Mapping the Literature of Digital Transformation in the Context of Non-profit Organisations. In: Za, S., Winter, R., Lazazzara, A. (eds) Sustainable Digital Transformation. Lecture Notes in Information Systems and Organisation, vol 59. Springer, Cham. [https://doi.org/10.1007/978-3-031-15770-7\\_17](https://doi.org/10.1007/978-3-031-15770-7_17)
5. Mansha, S., Za, S., Antonucci, G. (2023). How to Measure Political Connection in the Directors' Network. In: Za, S., Winter, R., Lazazzara, A. (eds) Sustainable Digital Transformation. Lecture Notes in Information Systems and Organisation, vol 59. Springer, Cham. [https://doi.org/10.1007/978-3-031-15770-7\\_5](https://doi.org/10.1007/978-3-031-15770-7_5)
6. Pizzolitto E., Za S. (2022). Exploring Collaboration and Productivity in the Higher Education Scientific Community. In: Cuel, R., Ponte, D., Virili, F. (eds) Exploring Digital Resilience. ItAIS 2021. Lecture Notes in Information Systems and Organisation, vol 57. Springer, Cham. [https://doi.org/10.1007/978-3-031-10902-7\\_12](https://doi.org/10.1007/978-3-031-10902-7_12)
7. Mehmood A., Za S., De Luca F. (2022). The Evolution of Hybrid Organisations' Research: A Bibliometric Analysis. In: Cuel, R., Ponte, D., Virili, F. (eds) Exploring Digital Resilience. ItAIS 2021. Lecture Notes in Information Systems and Organisation, vol 57. Springer, Cham. [https://doi.org/10.1007/978-3-031-10902-7\\_13](https://doi.org/10.1007/978-3-031-10902-7_13)
8. Rocchi P. and Za S. (2022). Managerial Problems and Cultural Heritage in Information Technology. In: Rezaei, N. (eds) Transdisciplinarity. Integrated Science, vol 5. Springer, Cham. [https://doi.org/10.1007/978-3-030-94651-7\\_3](https://doi.org/10.1007/978-3-030-94651-7_3)
9. Scornavacca E., Kollmann T., Za S., Kleine-Stegemann L. and Strauss C. (2022). Exploring the field of digital entrepreneurship: a bibliometric analysis. In KeyhaniM., Kollmann T., Ashjari A., Sorgner A., Eirikur C. (Eds.) Handbook of Digital Entrepreneurship, Research Handbooks in Business and Management series, Edward Elgar, ISBN 978-1-80037-362-4
10. Di Matteo G., Za S. (2022) Exploring ICO's Phenomenon: Developing a Taxonomy of Academic and Non-academic Discourse. In: Themistocleous M., Papadaki M. (eds) Information Systems.



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