



Europass Curriculum Vitae

Personal information

First name(s) / Surname(s) |

Address(es) |

Telephone(s) |

E-mail |

Nationality |

Gender |

Dates	01/05/23
Occupation or position held	Diversity and Disability Management expert/ICF Coach
Main activities and responsibilities	Education on Diversity and Disability Management in the working environment/Executive Coaching
Name and address of employer	My self
Dates	12/06/2018
Occupation or position held	Disability Manager
Main activities and responsibilities	collect the requests of colleagues with disabilities, to facilitate and activate the work of all those involved, promoting accessibility and avoiding any form of discrimination, define the inclusion strategy of people with disabilities
Name and address of employer	UniCredit Spa Milano
Dates	01/07/2016
Occupation or position held	Senior manager - Welfare & People Care
Main activities and responsibilities	Project manager on welfare services and programmes on well being
Name and address of employer	UniCredit Spa Milano
Dates	01/01/2014 – 30/06/2016
Occupation or position held	Head of Take Care and Behavioural Training for Network Italy
Main activities and responsibilities	Project learning program on behavioural competencies of Leadership Competency Model, project and deliver Take care activities to develop a work life balance culture
Name and address of employer	UniCredit Spa – Milan
Dates	01/12/2011 – 31/12/2013
Occupation or position held	Head of Learning Account team for Network Italy
Main activities and responsibilities	Manage Learning Activities in each Territory. Respect central rules and local needs. Enrol annual training. Defining Account activities of support
Name and address of employer	UniCredit Spa Bologna

01/06/2008 – 01/12/2011
 Head of Managerial Training
 Managerial training for Middle management through individual check-up. Personal training path for each manager. Project courses and catalogue.
 UniCredit Spa
 Bologna

01/03/2006 – 01/06/2008
 Coach ACC/ ICF
 I enrolled Individual coaching sessions for UCI top management
 UniCredit Spa
 Bologna

01/06/2004 – 01/03/2006
 Project Manager and Facilitator - Leadership for Results Program
 To create a leadership culture based on Emotional Intelligence
 UniCredit Spa
 Bologna

02/02/2002 – 01/06/2004
 Head of Mass Market Segment in Central Italy area
 Develop central strategies in local area and define local activities to reach goals
 UniCredit Banca Spa
 Roma

23/05/2001 – 02/02/2002
 Head of Personal Banking Segment in Emilia Romagna and Triveneto areas
 Start up a new model based on segmentation of clients with focus to PB clients
 Credito Italiano Spa
 Bologna

01/04/1999 – 23/05/2001
 Head of branch and Small Business Team manager
 Manage a branch of 40 people and small business responsibility in Ferrara area
 Credito Italiano
 Ferrara

30/07/1996 – 01/04/1999
 Head of Branch
 Main Branch of the town (35 people)
 Credito Italiano Spa
 Bologna

01/02/1990 – 30/07/1996
 High graduated program
 The program matched academic theory to real working life to forge Credito Italiano future leaders.
 Credito Italiano

01/02/1990
 Hired in Credito Italiano
 Roma

Education and training

05/04/2024

Corso di Perfezionamento in Disability e Diversity Management

Votazione 30/30

Disability e Diversity Manager

Università Europea di Roma

12/02/2016

Instructional design 3.0

Instructional designer

WeMole – designers of training solutions

Years 2009/2010/2011

Develop Advisor in UniQuest generation 3-4-5

Develop advisor

UniManagement

31/03/2006

Coach

Coaching skill

International coaching Federation US

31/01/2005

Facilitator

Facilitation skills

Teleos leadership Institute, Philadelphia US

30/06/2002

Banking Financial Diploma

International Diploma in Banking

ABI – Associazione Bancaria Italiana

31/03/1990

Abilitazione Dottore Commercialista

Dottore Commercialista

Repubblica Italiana, Roma

11/10/1989

Laurea in Economia e Commercio

Dottore in Economia e Commercio

Votazione 110 e lode

Università La Sapienza, Roma

07/1984

Diploma Liceo Linguistico Umanistico

Votazione 56/60

Istituto Gaetana Agnesi, Roma

Personal skills and competences

Mother tongue(s) Italian

Other language(s)

- English Language – C1/B2
- French Language - B2/B1
- Spanish Language - A2/A2

Social skills and competences

- Good interpersonal skills
- Ability to work in a team and to interact with people,
- Ability to communicate, motivates, inspire and build trust among colleagues and collaborators
- Ability to work independently
- Capacity to recognize and respect the beliefs, practices, cultures, traditions, principles and positions of others, to adapt to multicultural environments, gained through my work experience abroad
- Good native communication skills implemented through my experience in Retail as Branch manager

Organisational skills and competences

- Leadership (currently responsible for a team of 8 people)
- Strong organization, coordinating and communication skills within an interdisciplinary multi-tasking team.
- Strong assessment skills in determining the success of a strategy to reach original goals, within the set time frame, resources and budget allocations.
- Good experience in project or team management.
- Ability to work under stress

Technical skills and competences

- Project manager and Facilitator

Computer skills and competences

- Good knowledge of Office Program (Word, Power point, Excel)

Artistic skills and competences

- I'm involved in an ongoing process of discovery, problem solving, discipline and refinement of skills in various art disciplines. Continuously striving to explore, innovate, improve, deepen, renew and refine my artistic expression.

Other skills and competences

- Agonistic tennis Player – C2 Ranking
- Scuba Diving Licence

Driving licence

- Patente B

Volunteer Activities

- **Asphi** – Supervision on Diverse and Disability Management Topics
- **Dress for Success** – Change management Coaching for women, Training
- **UIC** – Coaching reserved for young people with visual impairment to enhance their skill within the company
- **Mentoring** for people with disability